

RECRUITMENT SECTOR

Watch your consultants succeed with our award-winning unified communications system designed for recruitment firms

Most of us agree that time is money. Making the best use of time however, depends on having the right technology. Recruitment firms that have unified communications systems are able to work more professionally, efficiently and flexibly. This is how...

IP BUSINESS TELEPHONY

The core of VTSL's Recruitment Firm Solution is our award-winning VoIP business telephony system. Changes happen instantly via the online portal. CRM system integration helps staff make more calls with less admin work.

ANALYTICS

VTSL's Analytics application can be accessed via the online portal and provides real-time data that allows management to view call information for each employee / group, and for the organisation as a whole.

CALL RECORDING & MONITORING

Search and listen to call recordings simply with the click of a button in the portal. Calls can also be monitored through our Call Monitor feature - you can listen only, whisper to your colleague, or barge in and speak to the 3rd party.

INTERNATIONAL NUMBERS

Why not get a local phone number in a market abroad and begin your international expansion? Calls can be directed to your UK extensions.

MOBILITY

VTSL's Soft Client and Mobile Twinning application allow your consultants to work from home or on the road, just as if they were in the office.



EMPOWER MANAGEMENT & STAFF ALIKE

Mobile Twinning means no more phone tag. Staff's mobile phone will ring simultaneously to their office phone. Landline numbers may also be programmed, and the feature can be turned on / off with the press of a button.

Twinning ?

When active, incoming calls ring another phone simultaneously with your desk phone. Calls can be answered on either phone before your call coverage setting takes effect.

☐ Activate Personal Twinning

☐ Activate Group Twinning

Twinning Target:

Maximum # of simultaneous calls to Target:

Call Recordings

Home / Company Portal / Call Recordings

Find recorded calls using the filters below.
Click on column headings to sort data.

Business Group:

Start Date: 24/01/2019 **End Date:** 24/01/2019

Period start: e.g. 9:00 **Period end:** e.g. 17:00

Telephone Number: 033388388111 **Extension:**

Direction:
Inbound
Outbound

Answered?
Unanswered ✕
Answered ✓
Voice Mail ✉
Abandoned ⓘ

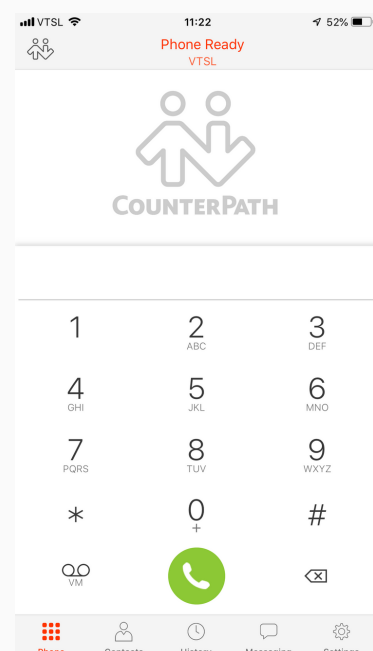
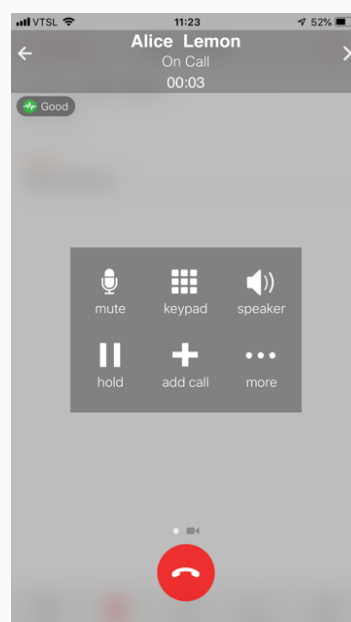
Call Type:
Premium
Operator Assisted
Mobile
Emergency

[View Report](#) [Download Report](#)

The Call Recording application will record calls on whichever extensions you chose. Admin users can search for recordings using a number of variables and play them in the VTSL portal, or email the audio file. An incredibly useful feature for training and customer service.

VTSL's Soft Client turns employee's personal mobiles into work devices, without using any of their personal mobiles. Staff simply download an app to their phone that allows them to make, receive, transfer and conference calls just as if they were in the office.

The result? Staff can work at home or on the go without missing a beat.



EASY TO USE & LEARN

VTSL offers free training to all users and administrators at the time of installation, as well as quick reference guides, user videos and other support materials, which are all available on the website. The system is so intuitive and easy to use however, most employees are able to use it with no help at all.



Switching over is made as simple as possible with our experienced operations team who will ensure your new communications system is up and running as quick or quicker than any other provider.

- Keep your phone numbers
- Choose your phones
- Pay monthly on a per user basis
- Add & remove features easily
- Control your system in the VTSL Portal

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VTSL is a partner of Mitel, Polycom, BlueJeans, Bullhorn, Cisco and other industry-leading suppliers.

